



Eric Holcomb, Governor
State of Indiana

Division of Aging
MS 21, 402 W. WASHINGTON STREET, P.O. BOX 7083
INDIANAPOLIS, IN 46207-7083
TOLL FREE: 1-888-673-0002
FAX: 317-232-7867

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Community Transportation COVID-19 Resources

The following is meant to serve as a resource to providers of non-medical transportation offered under the Aged and Disabled and Traumatic Brain Injury waiver programs. These transportation services enable participants to gain access to waiver and other non-medical community services, activities and resources.

Useful COVID-19 guidance is provided by the Community Transportation of America Association [by clicking here.](#) CTAA recommended COVID-19 safety protocols are available [by clicking here.](#)

1. Masks: Passengers should be required to wear cloth face coverings. Drivers should wear N95 masks, and if N95 masks are unavailable, wear masks/face coverings.
2. Driver compartment barriers: The driver and passenger compartments should be separated by a closed barrier, isolating drivers from passengers as possible.
3. Social/physical distancing: Follow the Centers for Disease Control and Prevention's minimum 6-foot distance between passengers and drivers, and between passengers within a vehicle. This may require limiting the number of passengers in the vehicle.
4. Vehicle cleaning and disinfecting: Regular disinfectant fogging of vehicles is recommended. If not available, high-touch surfaces should be cleaned and disinfected multiple times throughout the day. If anyone known to be COVID-19 positive was on the vehicle, a full cleaning and disinfecting should be performed immediately.
5. At-risk drivers: Drivers with underlying conditions that the CDC has identified as high-risk, and those who are living with someone of high risk, should not drive and be placed on administrative leave.
6. Personnel management: Screen drivers at the beginning of their shift for fever and symptoms of COVID-19. Drivers should stay at home when they are ill.

Additional CTAA COVID-19 recommendations and best practice toolkits are available on the website including on fare collection, essential trips, wheelchair securement, transporting a person who has tested positive for COVID-19, and employee health and safety considerations. CTAA recommendations also provide links to corresponding CDC guidelines.

